



March 6, 2025

HGI Waikiki – Pool Tile Renovation Notice

Aloha Valued Travel Partners,

Please be advised that Hilton Garden Inn Waikiki Beach will undergo pool tile renovations starting **Monday, May 19, 2025**, for approximately 2-3 weeks. During this time, the entire swimming pool will be closed to guests.

Project Details & Guest Impact:

- Work Schedule: Monday – Friday, 9:00 AM – 5:00 PM
- Pool Closure: The pool will remain unavailable for the entire duration of the project.
- Noise Expectation: Some noise is expected during the first three days due to the installation of a barricade/wall and tile removal.
- Guest Comfort Measures: A barricade/wall will be set up around the pool, and a net/canopy will be installed to reduce dust and debris circulation.

These enhancements are part of our commitment to continually improving the experience for our guests and partners, and to elevate our property's offerings. We are taking every measure to minimize disruptions and ensure that your clients continue to have a positive and comfortable experience during their stay.

Thank you for your continued partnership and understanding. Should you have any questions regarding the Hilton Garden Inn Waikiki Beach pool tile renovation, please contact Shauna Nakamura at snakamura@highgate.com.

Mahalo,

Shauna

Shauna Nakamura
Sr. Regional Director, Leisure & Corporate Sales